

TO ALL PARTIES DEFINED BY CONTACTPLASMA S.R.L.

The aim of Contactplasma S.r.l. is to design and manufacture Low and Medium Voltage switch-disconnectors, Medium Voltage equipment and switchboards, Medium Voltage vacuum circuit breakers that meet the requirements of operator safety, reliability, functionality, as well as respect for the environment.

It is the Quality Policy of Contactplasma S.r.l. create products that meet the requirements of national and international technical standards that regulate the type of products that we design and manufacture, as well as the electromagnetic compatibility standards. We mention the main technical standards: IEC 60947-3, IEC 60947-6-1, IEC 62271-102, IEC 62271-200, IEC 62271-103, IEC 62271-100 and IEC 62271-1. All the requirements and characteristics declared on our catalogues correspond to what can actually be produced in our factory.

The experience acquired by our staff and the technology of the machinery used make possible to perfectly satisfy the characteristics of the product and the mission of our organization must be increase the flexibility of our service, well aware that the safeguarding of our future depends on our ability to preserve, respect and protect the human and environmental resources at our disposal.

In order that the quality perceived by the Customer for our products and our services to be equal to or superior to the expected quality, to implement and support this Policy, our Company, compatibly with its own nature, in full respect of the environment and the health and safety of workers, having considered all the risks and dangers to health and safety deriving from the activities, products and services performed, undertakes:

- the continuous improvement of all company activities / processes;
- the prevention of injuries and ill health and the continuous improvement of Health and Safety management and of Health and Safety performance;
- compliance with the applicable legal requirements and other requirements that the organization subscribes relevant to health, safety and environmental aspects;
- to establish and periodically review the targets for health, safety and the environment;
- to identify and to inform our Staff about the requirements of the Customer including those that he does not expressly request but expects to be satisfied by us, those made mandatory by laws and / or technical standards applicable, as well as other requirements identified by our company to provide to the customer a valid motivation to choose our company as a reliable partner. All our staff is aware of the relevance and importance of its activities in obtaining the required quality or the quality that we intend to provide;
- to identify and make available to our organization every resource necessary to achieve the

fixed targets;

- to collect and analyze all possible data so that it is possible to identify and achieve the measurable fixed targets of each Company Function;
- to pay attention to the technological innovations of departments and offices equipment, to reach our scope;
- the continuous improvement of the professional level of our staff;
- to carefully select the suppliers of materials and services that can positively influence the quality we intend to provide, also evaluating their impact on health, safety and the environment, proposing ourselves for a more active communication aimed at raising the supplier's awareness of health issues and safety and environment;
- to pay close attention to the continuous improvement of internal organizational aspects so that they ensure an efficient connection with customers and suppliers;
- to make visible to the outside (public authorities, utilities, customers, suppliers and surrounding communities) all initiatives aimed at improving health, safety and environmental issues.

The analysis of the data detectable by the monitoring of all our processes, allows us to define measurable targets and implement recommendations aimed at continuous improvement of the quality management system.

By means of pre-established verifications, according to the aspects to be considered, the Management ensures that the System is always suitable, adequate and effective in supporting the established Policy, ensuring:

- that the Policy itself is constantly reviewed so that it is always suitable and adequate for the purposes of the organization and understood by all;
- that the Policy itself is communicated to all people who work under the control of the organization in order to make them aware of their individual obligations in terms of quality, health, safety and the environment;
- to analyse the information regarding the changes that could have effects on the Integrated Management System;
- that the established targets have been achieved and that the result obtained has been effective
- that this Policy is made available to the public, and to anyone who requests it.

Date July 28 2021

Signature DG TOSI


CONTACTPLASMA S.r.l.
Sede Legale e Stabilimento:
Via Gramsci
26827 TERRANOVA DEI PASSERINI (LO)
Partita IVA 06049990156